

Ravenswood Medical Practice

Our Vision

- To build on our traditions of providing high quality primary care services in a safe, effective and responsive way

Our Objectives

- Put safety and quality at the heart of what we do
- Facilitate personal development of our team
- Work with our CCG and local Practices to improve the health of our patients and the local population
- Deliver best practice, encourage innovation and embrace change

Our Values

- Our patients are our first priority
- To treat our patients with dignity and respect
- To act professionally and with integrity
- To provide a supportive and fulfilling team environment
- Serve our community

Our operating statement

- 6 Partner Training Practice
- Member of Ipswich & East Suffolk CCG
- High quality general medical services and enhanced services to our population of patients
- List size is 15,200 and continues to grow at a steady rate
- We will monitor our workload and provision of services and adapt accordingly
- Our goal is to be safe, effective and responsive in terms of the healthcare we provide and the business we run
- Deliver best practice
- Collaboration with patients and key stakeholders
- We will encourage and reflect on any feedback
- We will maintain a rich educational environment for our learners and encourage personal development of all our team members

Our Improvement Priorities

- ◆ Enhance GP Access
- ◆ Proactively look at widening the range of services to patients
- ◆ Demonstrating effective care through QOF
- ◆ Engage with medicines management to provide safe, cost efficient prescribing policies
- ◆ Reduce unplanned admissions
- ◆ Active engagement with our PPG to evaluate and improve our services