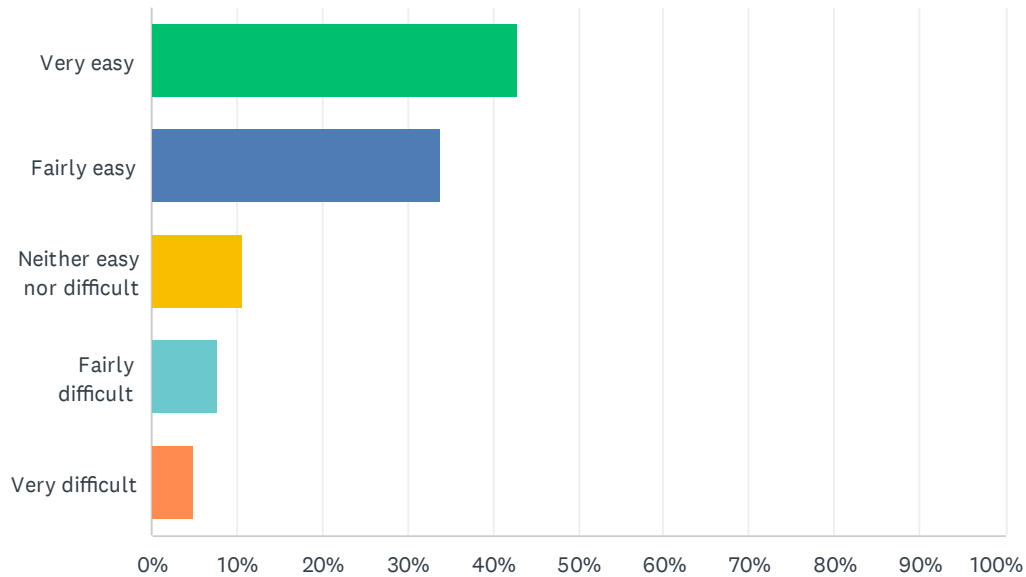


Q1 Thinking about your recent contact with your GP Practice, how easy was it for you to seek medical care or advice? This could include contact with a healthcare professional in person, through a telephone call, video consultation, or written interaction (email/text message/online form).

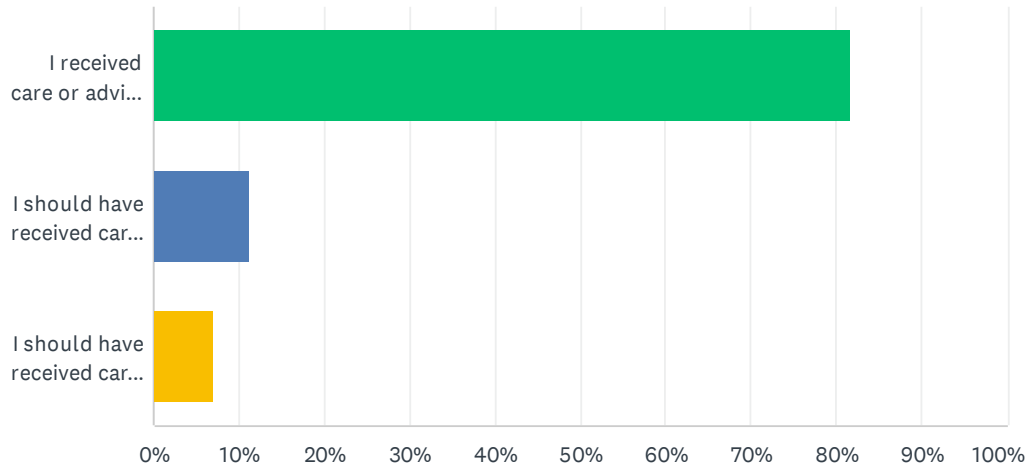
Answered: 142 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very easy	42.96%	61
Fairly easy	33.80%	48
Neither easy nor difficult	10.56%	15
Fairly difficult	7.75%	11
Very difficult	4.93%	7
TOTAL		142

Q2 How do you feel about the length of time you waited for care or advice after first contacting the practice?

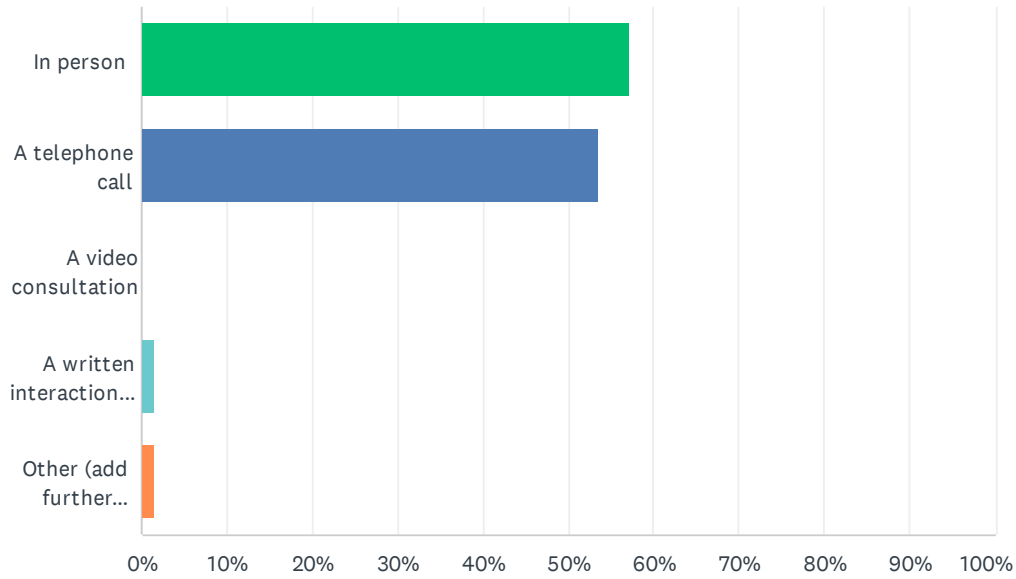
Answered: 142 Skipped: 0



ANSWER CHOICES	RESPONSES	
I received care or advice as soon as I thought was necessary	81.69%	116
I should have received care or advice a bit sooner	11.27%	16
I should have received care or advice a lot sooner	7.04%	10
TOTAL		142

Q3 Which of these was the main way you received care or advice on this occasion?

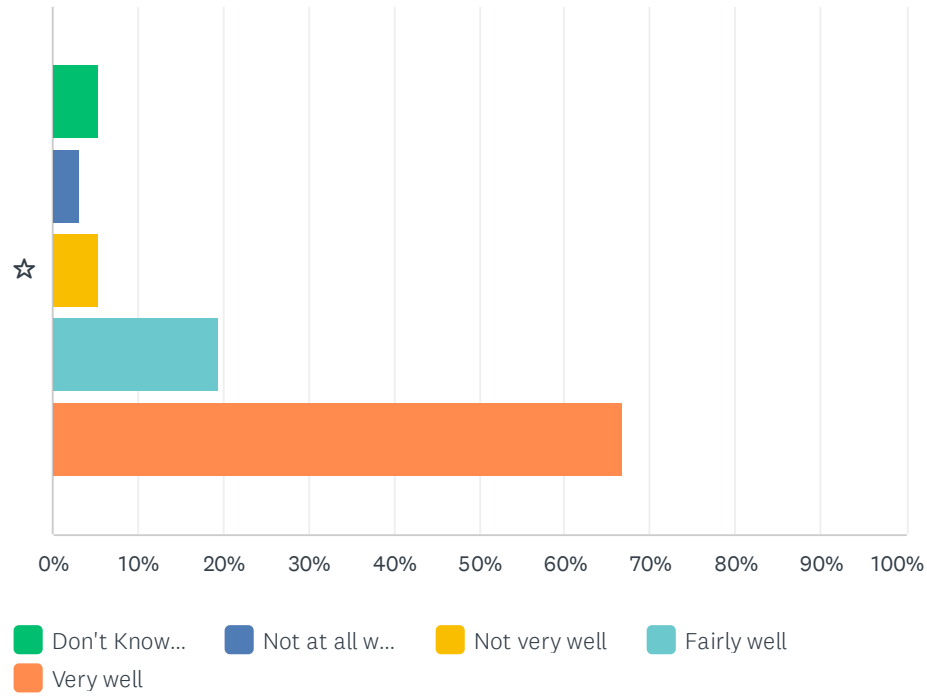
Answered: 142 Skipped: 0



ANSWER CHOICES	RESPONSES	
In person	57.04%	81
A telephone call	53.52%	76
A video consultation	0.00%	0
A written interaction (email/text messages/online forum)	1.41%	2
Other (add further details)	1.41%	2
Total Respondents: 142		

Q4 How well did that work?

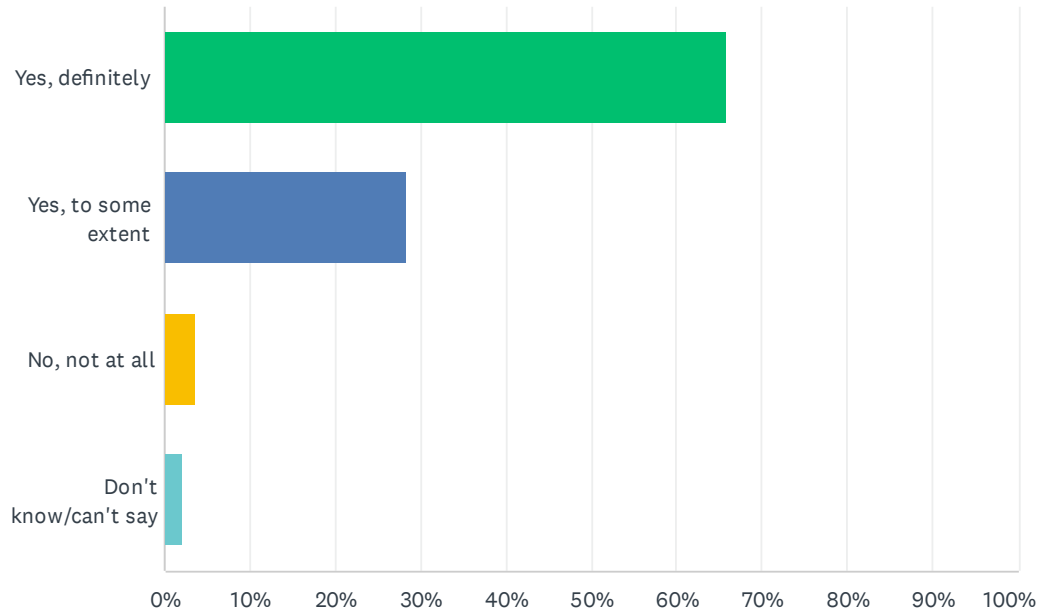
Answered: 129 Skipped: 13



	DON'T KNOW/CAN'T SAY	NOT AT ALL WELL	NOT VERY WELL	FAIRLY WELL	VERY WELL	TOTAL	WEIGHTED AVERAGE
☆	5.43% 7	3.10% 4	5.43% 7	19.38% 25	66.67% 86	129	4.39

Q5 Overall, thinking about the reason you wanted care or advice, were your needs met?

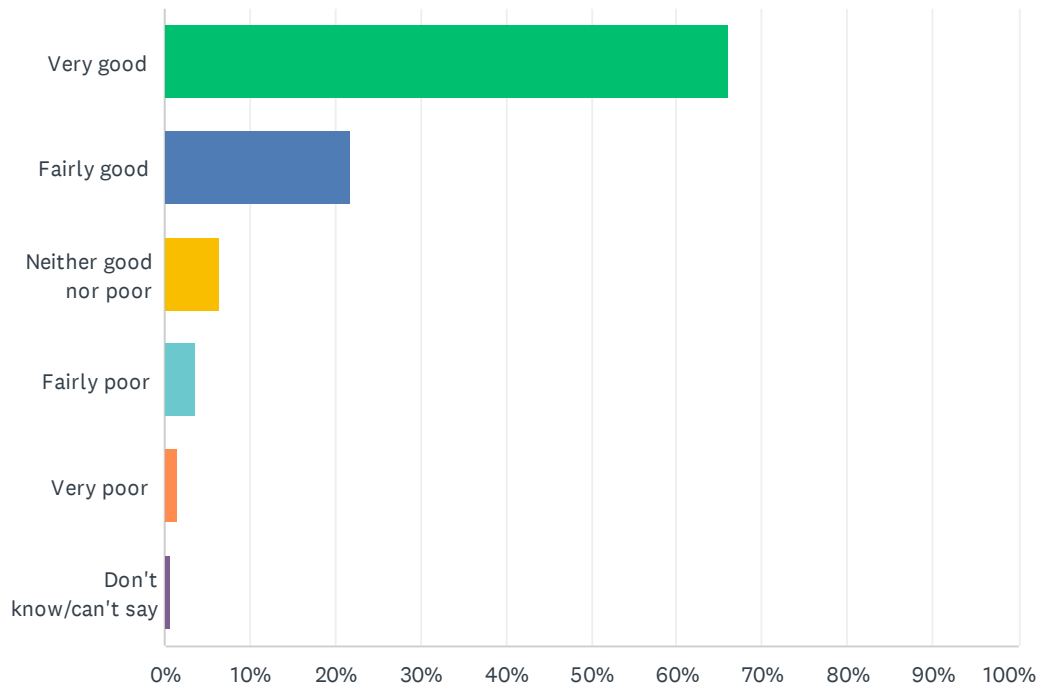
Answered: 141 Skipped: 1



ANSWER CHOICES	RESPONSES
Yes, definitely	65.96% 93
Yes, to some extent	28.37% 40
No, not at all	3.55% 5
Don't know/can't say	2.13% 3
TOTAL	141

Q6 Overall, how would you describe your experience of your GP practice on this occasion?

Answered: 142 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very good	66.20%	94
Fairly good	21.83%	31
Neither good nor poor	6.34%	9
Fairly poor	3.52%	5
Very poor	1.41%	2
Don't know/can't say	0.70%	1
TOTAL		142