



Ravenswood Medical Practice

24 Hening Avenue, Ipswich, Suffolk, IP3 9QJ Telephone: 01473 271122 Website: www.ravenswoodmedicalpractice.co.uk



Winter Newsletter 2024



We are pleased to announce we have some new faces within the practice.

We would like to give a warm welcome to our newest Practice Nurse, Corinne.

We would also like to welcome on board, Asha. Asha will be joining our team as a Trainee Nurse Associate.



VACCINE UPDATE

During September we have vaccinated:

- ⇒ 23 Shingles
- ⇒ 33 Pneumococcal
- ⇒ 93 Flu (children)
- ⇒ 338 RSV



If you are unsure of what you are eligible for contact our team today to book.

Missed Appointments

- In July **197** appointments were wasted due to DNA's.
- In August **177** appointments were wasted due to DNA's.
- In September **188** appointments were wasted due to DNA's.

If you are not able to attend your appointment, please call the practice to re-schedule or cancel.



MACMILLAN CAKE MORNING

We supported the Macmillan Cancer Support and hosted our own cake morning.

We managed to raise £152.12! We had a great morning & would like to thank everyone for all their support!



CHRISTMAS OPENING HOURS

- Monday 23rd December: 8-6:30pm
- Tuesday 24th December: 8-6:30pm
- Wednesday 25th December: CLOSED
- Thursday 26th December: CLOSED
- Friday 27th December: 8-6:30pm
- Monday 30th December: 8-6:30pm
- Tuesday 31st December: 8-6:30pm
- Wednesday 1st January: CLOSED

Enhanced Access Hours 6:30-8:30
Monday's and Tuesday's

(Pre booked appts only)





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PATIENT PARTICIPATION GROUP

Our Patient Participation Group (PPG) meets at the practice on a regular basis.

It is intended to provide an opportunity to further patient services by encouraging a better understanding of the work of the practice.

Participation is on a voluntary basis and light refreshments are provided. Anita Burgess and other members of the practice including the GPs will also be in attendance as appropriate.

Our Patient next Patient Participation Group meeting is scheduled for:

Wednesday 4th December 2024 at 3pm



A snippet into what we did in September...

Appointments booked: 9190

Number of new registrations: 101

Number of repeat prescriptions issued: 4388

Number of Cervical Smears the Nurses did: 53

Vaccinations given: 189



FLU VACCINATIONS

Seasonal influenza (flu) is an unpredictable but recurring pressure that the NHS faces every winter. Vaccination offers the best protection. Flu vaccinations are now available to those who are eligible, please contact the surgery to book an appointment.

COVID BOOSTERS

This winter, patients over the age of 75, and patients aged between 5-75 who are immunosuppressed, are eligible for a further COVID booster.



MEDICATION REQUESTS

Don't leave yourself short of medication this Christmas!

Please remember we need 72 hours to process medication requests and allow sufficient time for the pharmacy to process.

If you need medication advice whilst the practice is closed, please contact 111.