April Patient Feedback

How likely are you to recommend our GP practise to friends and family if they needed similar care or treatment?

Extremely likely - 14

Likely - 3

Neither likely or unlikely - 0

Unlikely – 0

Extremely unlikely - 0

Don't know - 0

Please tell us the main reason for selecting your statement

- 1. Ravenswood medical centre are very good and they offer a good service. I would highly recommend this GP service. The staff are very polite and understanding they have been very helpful Gemma Capasso
- 2. The nurse practitioner I see, Val, is always so helpful and caring I always see her. It's always easy to get an appointment.
- 3. Everyone is very professional and helpful. There are always appointments available.
- 4. Because you are really good and each time we come here we get better soon after. We have recommended you to our friends and family that also come here now Sally and Scarlett Small
- 5. Good doctors, great support and staff.
- 6. Always speak to a doctor on the same day, my sister in law moved here from America with cancer, all services doctors/hospitals/hospice nurses/careers/McMillian etc. all in aid immediately through this surgery, thank you G.Day
- 7. I have found our doctors' give excellent services.
- 8. Everything about the surgery from the doctors to the appointment system and the nurces and reception M.Abbott
- 9. Everyone shows respect and kindness everytime I visit, I have never had a grumpy nurse or doctor although they have had a stressed patient! Fiona King
- 10. I've been treated superbly for 13 years Jean Ardern
- 11. Because I've always received great treatment and never had a problem getting an appointment. The staff and doctors/nurses are all very friendly Sarah Myall
- 12. Everyone is very helpful.
- 13. The appointment system is amazing and quality of care is also amazing.
- 14. I find staff very friendly and helpful I never have any problems getting appointments Sandra Mortimer
- 15. Not a bad surgery. But I do have to wait James Spurling
- 16. Very quick with appointments Kai